

Bohdan "Bo" Shmorhay
Senior Technical Writer

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Objective

Technical Writer position, responsible for writing and editing installation, administration, user, and reference manuals, online help, website content, and training materials.

Summary

Twenty years of experience as a technical writer and editor producing documentation for both computer software and hardware.

Tools

- o Adobe FrameMaker 7.2 and Adobe RoboHelp 6.0
- o Microsoft Visio 2010, Word 2010, Project 2010, and Access 2007
- o Perforce 2006 version control system on Windows XP Pro

Experience

Contract Technical Writer, X-Feds, Inc. San Diego, CA, 8/10-12/10 (contract)

- o Provided technical writing and editing support to network administrators and security engineers.
- o Updated and maintained documentation templates and Microsoft Project 2010 schedules.

Contract Technical Writer, Sequenom, Inc. San Diego, CA, 11/09-2/10 (contract)

- o Edited and updated mass spectrometer and laboratory instrumentation instructions.
- o Designed efficient database publishing FrameMaker documentation book templates.

Senior Technical Writer, Qualcomm, Inc. San Diego, CA, 9/04-1/09 (staff)

- o Edited digital signal processor firmware functional and design specifications.
- o Provided version control technical support for CVS and Perforce depots.
- o Wrote chip register values database functional and design specifications.

Project Webmaster, Intuit, Inc. San Diego CA, 5/04-8/04 (contract)

- o Set up and maintained ASP-based website in support of web application testing.
- o Provided realtime news bulletins and system updates for testers and managers.
- o Updated data analysis spreadsheets and SQL queries using Access and TOAD.

Senior Technical Writer, Hewlett-Packard All-in-One Division, San Diego, CA, 5/02-12/03 (contract)

- o Coordinated functional specifications writing for multifunction inkjet printer software.
- o Built and maintained project documentation website using Apache webserver and RoboHelp.
- o Served as technical support for web-based groupware for Macintosh and documentation teams.

Senior Technical Writer, Epicentric Inc., San Francisco CA, 5/01-10/01 (staff)

- o Updated HTML-based online help using Dreamweaver 4 to document web portal server configuration and servlet engine installation.
- o Used FrameMaker 6.0 on Windows 2000 to write search engine component installation and configuration instructions.

Senior Technical Writer, Eloquent Inc., San Mateo CA, 5/00-5/01 (staff)

- o Used FrameMaker 5.5 on Windows NT to document the Eloquent Communication Server (ECS), a streaming video web portal server, through four major product release cycles in one year, producing a 100-page installation guide, 100-page administrator's guide, and a 120-page user's guide.
- o Configured Quadralay WebWorks Publisher and Adobe Acrobat Distiller filters to provide single-source publishing of PDF and HTML files.

Technical Recruiter and Database Analyst

Brava Services / Synergistech, Mountain View CA, 4/99-2/00 (contract)

- o Performed commission-based recruiting for technical communications staff, averaging one to two placements per week.
- o Constructed Microsoft Access database queries to match candidates to jobs, and developed data-gathering worksheets to reorganize job posting and candidate preparation workflows.

Senior Technical Writer, Reasoning, Inc., Mountain View, CA, 3/97-9/98 (staff)

- o Wrote and edited a 500-page developer and system administrator documentation set for the Unix-based automated source-code conversion tool Reasoning/2000 (versions 3.0 to 3.5) using FrameMaker 5.5 under Solaris 2.6 and Visio Pro 4.5 under Windows.
- o Created and maintained a document repository for technical reviews of all documentation, including TeX-to-FrameMaker conversions of the software developer kit (SDK) documentation.

Senior Technical Writer, WebFlow/Accentuate, Santa Clara, CA 9/96-3/97 (staff)

- o Wrote and edited a 70-page system administration guide and a 160-page user's guide for the web-based document collaboration and workflow groupware products SamePage and TakeAction using HTML 3.2.
- o Wrote a 40-topic WinHelp online help system using ForeHelp 2.95 describing product installation and administration on Windows NT.

Tech Pubs Manager, Sterling Software, Redwood Shores, CA 9/95-9/96 (staff)

- o Supervised three technical writers (contract, staff, and part-time) in documenting the client/server Windows application development tools STARFlashpoint 3.5 and STARView 1.0.
- o Writers used FrameMaker 5.0 under Sun Solaris 2.6 to edit over 800 pages of manuals, and RoboHelp 2.0 and ForeHelp 2.95 to edit over 4300 online help topic modules.

Senior Technical Writer and Tech Pubs Manager, SAIC, San Diego CA, 9/91-8/95 (staff)

- o Coordinated a staff of five in performing word processing, copyediting, graphics, paste-up, and production tasks for eight major (over 450-page) environmental impact statements and reports.
- o Developed HTML-based hyperlinked online help topic modules for the WCCS U.S. Air Force airbase logistics and planning system.

Technical Writer, Simpact Associates, San Diego CA, 6/88-6/91 (staff)

- o Edited installation, maintenance, and SDK/API reference manuals for data communications hardware and software products using TeX/LaTeX, Word 4.0, MacDraw II, Illustrator 88, and PageMaker 4.0.
- o Used MS-Excel 3.0 and Double Helix 3.0 to construct a relational database containing more than 2000 technical drawing records (with thumbnails) and over 400 technical document records (with workflow tracking).
- o Provided PC and Macintosh software, hardware, and desktop publishing technical support and end-user training.

Education

B.A. English, University of Washington, Seattle